

QUESTIONS & ANSWERS

Kill your exam at first Attempt



IBM

000-602

IBM System z Technical Support V4

commitment to innovation, enduring value and specialized skills. Which would be the best course of action for the sales person to pursue?

- A. Do an assessment of the enterprise with the objective of proposing an OIO
- B. Engage ITS to propose and Outsourcing contract
- C. Collaborate with SWG to create an ELA
- D. Explain the Mainframe Charter and present proof that it is working

Answer: D

QUESTION: 62

A customer has a server farm with many web applications on Linux, and file and print services on Windows. Some web applications need 7x24 high availability; otherwise the customer will lose revenue. The customer is considering a new platform. Which of the following IBM System z architecture components will meet the customer's business requirement?

- A. SSL and Crypto Express2
- B. HMC
- C. IFL and z/VM
- D. HACMP

Answer: C

QUESTION: 63

A client has a 4-machine Sysplex installed with VWLC billing and is about to add a z196 to the Sysplex. How will the new extended Sysplex be billed?

- A. The four existing machines will be billed VWLC and the z196 will be billed
- B. The Sysplex will be billed AWLC using the Transition Charges for Sysplex program pricing
- C. The extended Sysplex will be billed with new SWLC Sysplex terms
- D. The Sysplex will be billed VWLC using the Transition Charges for Sysplex program pricing

Answer: D

QUESTION: 64

A customer is planning to consolidate 50 existing Linux on x86 servers to Linux on System z. Which of the following will accurately establish the zEnterprise hardware required to support the 50 servers workload?

- A. Install a pilot Linux on z partition and use traditional capacity techniques
- B. Use zCP3000 data from the Linux servers and traditional capacity planning techniques
- C. Use SMF data from each x86 Linux server and traditional capacity planning techniques
- D. Use the System z Linux Server Consolidation (SCON) Sizing Questionnaire

Answer: A

QUESTION: 65

IBM ResourceLink TDA Confirmation Form is a critical part of the sale and implementation of zEnterprise servers. This was previously know as the Solution Assurance Review checklist. Which describes the function the ResourceLink TDA Confirmation form checklist plays in this process?

- A. The system may be ordered but will not ship until this step is complete
- B. The ResourceLink Must Read file provides a documented order checklist
- C. This is a critical part of the Preinstall TDA and creates an implementation checklist
- D. Creates the final customer agreements for all servers, software, and services.

Answer: B

QUESTION: 66

An Enterprise Architect (EA) is looking to put together a business case for a virtualized environment compared with standalone servers. The EA needs to calculate TCO between purchasing numerous Intel servers or using Linux on System z. What tool can the sales team use to assist the EA?

- A. Alinean Tool
- B. CDAT Study
- C. Scorpion Study
- D. TCO Now

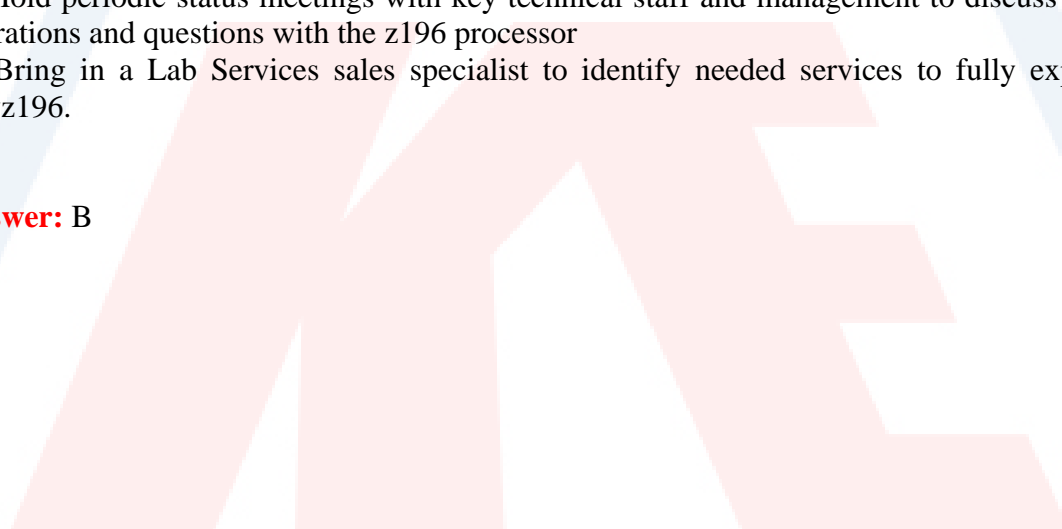
Answer: C

QUESTION: 67

A customer has recently installed a z196 computer. Which of these is the first action a System z Technical Specialist can take to ensure customer needs have been met?

- A. Collect SMF data and run a ZCP3000 study to see how the z196 performs compared to pre sale projections.
- B. Meet with the System z Manager and ask how well the z196 is running
- C. Hold periodic status meetings with key technical staff and management to discuss ongoing operations and questions with the z196 processor
- D. Bring in a Lab Services sales specialist to identify needed services to fully exploit the newz196.

Answer: B



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