Q&A

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QUESTION: 109
It is recommended that when beginning a 5S program it be started in a pilot work area for learning and demonstration purposes then it is expended throughout the plant.

A. True
B. False

Answer: A

QUESTION: 110
As part of a Visual Factory plan   are created and utilized to identify areas in need of cleaning and organization.

A. Flashing lights
B. Soft horns
C. Kanban cards
D. Operator announcement programs

Answer: C

QUESTION: 111
One of the 5S approaches to eliminating waste is to organize all tools, information and inventory utilized at a workstation in such a manner that the operator knows exactly where things are when needed. This 5S tool is called   .

A. Standardizing
B. Scheduling
C. Sustaining
D. Straightening

Answer: D

QUESTION: 112
The Control Plan is the road map to sustaining the improvements made through the Lean Six Sigma project and should therefore involve keeping the   up to date as a means of supporting the Response Plan in case a defect is noticed.

A. X-Y Diagram
B. Shewhart Chart
C. FMEA
D. Customer Service Plan

Answer: C

QUESTION: 113
To minimize waste through the application of Lean Principles we do which of the following?

A. Collect sample data
B. Keep the work area clean and organized
C. Calibrate our measurement tools
D. Survey the customer

Answer: B

QUESTION: 114
A Lean Principle that states the process of eliminating waste is a continual process requiring one to always be on the lookout for ways to reduce the seven elements of waste is known as_____

A. Ishikawa
B. Kaizen
C. Kanban
D. Muda

Answer: B

QUESTION: 115
An important factor in a viable_____ is to determine who, when and to what level various personnel must be trained to maintain the improvements made to a process.

A. Control Plan
B. FMEA

C. Standard Operating Procedure
D. Process Map

Answer: C

QUESTION: 116
A Monitoring Plan put into place at the conclusion of a project will provide for adequate systems with key metric readouts indicating out-of-spec conditions.

A. True
B. False

Answer: A

QUESTION: 117
The Control Plan is created following the finalization of the Measure Phase and can be closed when?

A. After the project costs have been recouped
B. When the Champion says so
C. Never, a Control Plan must stay in place
D. At the fiscal yearend of the business

Answer: C

QUESTION: 118
Systems and structures are the basis for allowing people to change their behaviors permanently and are accomplished through which of the following?

A. Documented performance objectives
B. Defined procedures
C. Accurate job descriptions
D. Incentive compensation
E. All of these answers are correct

Answer: E

QUESTION: 119
To reduce the people or operator introduced defects into a process it is best if a Belt can design and implement a means of   into the process.

A. Measurement automation
B. Operator alertness
C. Full Automation
D. Constant supervision

Answer: C

QUESTION: 120
Upon completion of a project a Belt must complete the Documentation Plan then transfer responsibility for this to the .

A. Project Review Committee
B. Division Manager
C. Sales Team
D. Process Owner

Answer: D

SAMPLE QUESTIONS