



*Up-to-date Questions and Answers from authentic resources to improve knowledge and pass the exam at very first attempt. ---- Guaranteed.*



GE0-806 MCQs  
GE0-806 TestPrep  
GE0-806 Study Guide  
GE0-806 Practice Test  
GE0-806 Exam Questions



[killexams.com](http://killexams.com)

**Genesys**

**GE0-806**

*GCP8-System Consultant, Genesys WFM*

ORDER FULL VERSION

<https://killexams.com/pass4sure/exam-detail/GE0-806>



**QUESTION: 75**

Which of the following automatically synchronizes configuration data, collects historical data, and provides real-time agent-adherence information to users of WFM web for Supervisors?

- A. WFM Server
- B. WFM Data Aggregator
- C. WFM Builder .
- D. WFM Synchroserver

**Answer: B**

**QUESTION: 76**

Which of the following statements is true?

- A. An Agent must have only one contract, but can be scheduled for multiple shifts.
- B. An Agent does not need to have a contract, but must work for at least one shift,
- C. An Agent can have multiple contracts, but must be scheduled only for one shift.
- D. An Agent can have any number of contracts and can be scheduled for any number of shifts.

**Answer: A**

**QUESTION: 77**

Breaks and \_\_\_\_\_ are created together?

- A. Activities
- B. Contracts
- C. Shifts
- D. Site/Team

**Answer: C**

**QUESTION: 78**

Which are valid scenario elements you can use when creating a schedule scenario? Choose 4 answers

- A. Real Agents
- B. Profile Agents
- C. To Sites/Activities
- D. Scenario period
- E. Shifts
- F. Contracts

**Answer:** A, B, D, F

**QUESTION:** 79

In the customer's environment, an agent is showing severely non-adherent. Which setting will help the customer to control the agent state from non-adherence to severely non-adherent?

- A. Alarm notification
- B. Alarm Threshold
- C. End before Threshold
- D. Start after Threshold

**Answer:** C

**QUESTION:** 80

What does synchronization of daily schedules mean?

- A. All Agents in a team start a shift within specified threshold
- B. All Agents in a team receive lunch at the same time
- C. All shifts in a schedule scenario are automatically synchronized with shifts in Master schedule
- D. Every Agent starts a shift within a specified threshold for a specific period

**Answer:** B

**QUESTION:** 81

What are the possible actions one can take in order to avoid an Agent available in WFM Configuration Utility to be scheduled at all during the next schedule period?

Choose 3 answers

- A. Change the skill levels in WFM Configuration Utility
- B. Disable Skills in WFM Configuration Utility
- C. Remove the Login ID in Genesys Administrator
- D. Adjust the Hiring/Termination date in WFM configuration utility
- E. Grant the agent an exception in the Calendar

**Answer:** A, B, E

**QUESTION:** 82

An Agent using WFM Web for Agents can propose a trade to which of the following? \ Choose 3 answers

- A. To a specific Agent
- B. To a community where community are all Agents in the same Team
- C. To a community where community are all Agents in an entire Organization
- D. To a community where community are all Agents on the same site
- E. To a community where community are all Agents in a Configured Agent Group

**Answer:** A, B, D

**QUESTION:** 83

How do you guarantee the same day-off for a team while their start times on a work day may vary?

- A. Use Rotating Patterns
- B. Use Shift Exceptions
- C. Set "Maximum Start time difference for Members of the same team" parameter
- D. Select "Use Team Constraints" while building the schedule

**Answer:** A

**QUESTION:** 84

Is there a limit on the number of Activities configurable in Genesys WFM for a site?

- A. Yes, up Co 10 Activities

- B. Yes, up to 100 Activities
- C. Yes, up to 500 Activities
- D. No, there is no limit

**Answer:** D

**QUESTION:** 85

What is the relations between Agents and contracts?

- A. Agents only need a Contract if they are Multi-Skilled
- B. Only one Contract can be assigned to an Agent at a time
- C. Contracts determine the types of calls that can be routed to an Agent
- D. Agents are automatically assigned a Termination Date if they do not have a Contract

**Answer:** D

Killexams.com is a leading online platform specializing in high-quality certification exam preparation. Offering a robust suite of tools, including MCQs, practice tests, and advanced test engines, Killexams.com empowers candidates to excel in their certification exams. Discover the key features that make Killexams.com the go-to choice for exam success.



## Exam Questions:

Killexams.com provides exam questions that are experienced in test centers. These questions are updated regularly to ensure they are up-to-date and relevant to the latest exam syllabus. By studying these questions, candidates can familiarize themselves with the content and format of the real exam.

## Exam MCQs:

Killexams.com offers exam MCQs in PDF format. These questions contain a comprehensive collection of questions and answers that cover the exam topics. By using these MCQs, candidate can enhance their knowledge and improve their chances of success in the certification exam.

## Practice Test:

Killexams.com provides practice test through their desktop test engine and online test engine. These practice tests simulate the real exam environment and help candidates assess their readiness for the actual exam. The practice test cover a wide range of questions and enable candidates to identify their strengths and weaknesses.

## Guaranteed Success:

Killexams.com offers a success guarantee with the exam MCQs. Killexams claim that by using this materials, candidates will pass their exams on the first attempt or they will get refund for the purchase price. This guarantee provides assurance and confidence to individuals preparing for certification exam.

## Updated Contents:

Killexams.com regularly updates its question bank of MCQs to ensure that they are current and reflect the latest changes in the exam syllabus. This helps candidates stay up-to-date with the exam content and increases their chances of success.