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ServiceNow

CIS-RCI

ServiceNow Certified Implementation Specialist - Risk and Compliance (CIS-RCI)











Question: 30

Which GRC application would you use to determine where the organization is the most vulnerable or has the most exposure?

- A. Vendor Risk Management
- B. Audit Management
- C. Policy and Compliance Management
- D. Risk Management

Answer: D

Question: 31

Common controls from UCF import into which table in ServiceNow?

- A. sn_compliance_policy
- B. sn_compliance_policy_statement
- C. sn_compliance_policy_exception
- D. sn_compliance_authority_document

Answer: C

Question: 32

You are working with your customer to determine necessary audit management workflow configurations.

What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Answer: A,B,C,D

Explanation:

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grc-audit/task/approve-reject-engagement.html

Question: 33

How can you get the SOX content pack?

A. ServiceNow Store

- B. Patch Update C. Platform Upgrade D. Professional Services **Answer: B Question: 34** For classic risk assessment, indicator failure factor represents the impact of risk indicator failures on what score? A. Inherent ALE B. Calculated ALE C. Residual ALE D. Inherent SLE **Answer: A,B Question: 35** What are some of the baseline tables commonly leveraged in Entity filters? (Choose three.) A. Company [core_company] B. Services [cmdb_ci_service] C. Location [cmn location] D. Risk [sn_risk_risk] E. Audit Engagement [sn_audit_engagement] **Answer: A,B,D Question: 36** Controls are generated from a Control Objective when what is applied to it? A. Policy B. Citation C. Indicator template D. Entity Type **Answer: C Question: 37** Who can move a Policy into Review? (Choose two.) A. sys admin B. policy approver
- Answer: A,B

C. policy reviewer D. policy owner

Explanation:

Reference:

https://developer.servicenow.com/app.do#!/event/knowledge18/LAB0296/knowledge_18_LAB0296_policy_creation

Question: 38

In which state is the Policy once all approvals are received?

- A. Review
- B. Published
- C. Draft
- D. Retired
- E. Awaiting Approval

Answer: B

Question: 39

For classic risk assessment, what are the risk components that apply to the Qualitative method? (Choose two.)

- A. Single Loss Expectancy (SLE)
- B. Annualized Rate of Occurrence (ARO)
- C. Impact
- D. Likelihood

Answer: A,C,D

Question: 40

Unified Compliance Framework (UCF) uses a slightly different nomenclature structure than ServiceNow.

Common controls from UCF import into which table in ServiceNow?

- A. Control Objective [sn_compliance_policy_statement]
- B. Authority Document [sn_compliance_authority_document]
- C. Control [sn_compliance_control]
- D. Citation [sn compliance citation]

Answer: B

SAMPLE QUESTIONS



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