



*Up-to-date Questions and Answers from authentic resources to improve knowledge and pass the exam at very first attempt. ----- Guaranteed.*



CITP Dumps  
CITP Braindumps  
CITP Real Questions  
CITP Practice Test  
CITP Actual Questions



[killexams.com](https://killexams.com)

**Financial**

**CITP**

*Certified Information Technology Professional (CITP)*

ORDER FULL VERSION

<https://killexams.com/pass4sure/exam-detail/CITP>



**Answer:** A

**Question:** 185

Advantages of outsourcing the service desk include:

- A. Quicker implementation time
- B. Lower customer satisfaction
- C. More comprehensive training
- D. None of the above

**Answer:** A

**Question:** 186

Knowledge management includes:

- A. Documenting how-to-use applications
- B. Sharing information on problems and fixes
- C. Making information available to users
- D. All of the above

**Answer:** D

**Question:** 187

An objective of incident management is to:

- A. Minimize the adverse impact of incidents and problems
- B. Restore operations as soon as possible
- C. Develop a workaround
- D. Resolve problems

**Answer:** B

**Question:** 188

Problem severity is an important aspect of problem management needed to:

- A. Prioritize problem resolution
- B. Determine the cost/benefit of resolving individual problems
- C. Identify regulatory compliance issues
- D. All of the above

**Answer:** D

**Question:** 189

Problem management tools should be part of a common toolset integrated with:

- A. Asset management
- B. Change management
- C. Service desk
- D. All of the above

**Answer:** D

**Question:** 190

A problem reporting process is needed to:

- A. Measure against SLAs
- B. Identify the root cause of problems
- C. Follow up on action responses
- D. All of the above

**Answer:** A

**Question:** 191

ISO 17799 covers:

- A. Security policy
- B. Security organization
- C. Asset classification and control
- D. All of the above

Answer: D

**Question:** 192

An information security policy provides all of the following, Except:

- A. Guide to decision making about information security
- B. High-level statements of security objectives
- C. Instructions for implementing security attributes
- D. Ways to prevent and respond to threats

**Answer:** C

**Question:** 193

According to the CERT, what percent of actual security incidents goes unreported?

- A. 20 percent
- B. 40 percent
- C. 60 percent
- D. 80 percent

**Answer:** D

**Question:** 194

Information security requires participation and support from which one of the the following groups:

- A. Local system administrators
- B. Department managers
- C. Contractors
- D. All of the above

**Answer:** D

**Question:** 195

Vulnerability management includes which one of the following process:

- A. Inventory of physical assets
- B. Change management
- C. Virus protection software
- D. None of the above

**Answer:** B

**Question:** 196

Implementing identity management can result in all of the following benefits, Except:

- A. Reduced help desk call volume
- B. Consistent security and accountability
- C. Improved password selection
- D. Improved turnaround time for adding users

**Answer:** C

**Question:** 197

Encryption technologies electronically store information in an encoded form that can only be decoded by an authorized individual who has the appropriate decryption technology and a:

- A. Private key
- B. Public key
- C. Authorization to decrypt
- D. Ability to decrypt

**Answer:** C

**Question:** 198

To be effective, which one of the following groups must support a contingency and disaster recovery plan to offer a business the best chance to survive?

- A. Auditors and management
- B. Technical personnel and management
- C. Management and staff

D. Auditors and security officers

**Answer:** C

**Question:** 199

To be usable, a disaster recovery plan must be:

- A. Written
- B. Approved
- C. Tested
- D. Enforced

**Answer:** C

**Question:** 200

Which of the following would not be included in a companywide policy on end-user computing (EUC)?

- A. Wireless encryption standards
- B. Appropriate documentation
- C. Segregation of duties
- D. Backup procedures

**Answer:** A

# SAMPLE QUESTIONS



*These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.*

*Killexams.com is an online platform that offers a wide range of services related to certification exam preparation. The platform provides actual questions, exam dumps, and practice tests to help individuals prepare for various certification exams with confidence. Here are some key features and services offered by Killexams.com:*



**Actual Exam Questions:** *Killexams.com provides actual exam questions that are experienced in test centers. These questions are updated regularly to ensure they are up-to-date and relevant to the latest exam syllabus. By studying these actual questions, candidates can familiarize themselves with the content and format of the real exam.*

**Exam Dumps:** *Killexams.com offers exam dumps in PDF format. These dumps contain a comprehensive collection of questions and answers that cover the exam topics. By using these dumps, candidates can enhance their knowledge and improve their chances of success in the certification exam.*

**Practice Tests:** *Killexams.com provides practice tests through their desktop VCE exam simulator and online test engine. These practice tests simulate the real exam environment and help candidates assess their readiness for the actual exam. The practice tests cover a wide range of questions and enable candidates to identify their strengths and weaknesses.*

**Guaranteed Success:** *Killexams.com offers a success guarantee with their exam dumps. They claim that by using their materials, candidates will pass their exams on the first attempt or they will refund the purchase price. This guarantee provides assurance and confidence to individuals preparing for certification exams.*

**Updated Content:** *Killexams.com regularly updates its question bank and exam dumps to ensure that they are current and reflect the latest changes in the exam syllabus. This helps candidates stay up-to-date with the exam content and increases their chances of success.*

**Technical Support:** *Killexams.com provides free 24x7 technical support to assist candidates with any queries or issues they may encounter while using their services. Their certified experts are available to provide guidance and help candidates throughout their exam preparation journey.*

For More exams visit <https://killexams.com/vendors-exam-list>  
*Kill your exam at First Attempt....Guaranteed!*